Customer Information

Impact of Coronavirus COVID-19 outbreak on our supply chain situation

In order to manage the exceptional situation along our supply chain, we have established a supply chain COVID-19 taskforce. The taskforce is in daily contact with our contract manufacturers and with our key sub-suppliers.

This bulletin will be updated in case of any news or changes of the reported status.

Thalwil, 31.03.2020

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u-blox produces the vast majority of the modules in Austria, and the chips in Singapore, Taiwan and on the Philippines.

The crisis management team of our contract manufacturers are operational and have taken the appropriate counter measures to protect their employees and to ensure the continued operation of the production lines and shipment departments.

All production partners are following the governmental rules.

Our contract manufacturer in Austria reports that production is running at 100% capacity.

Contract manufacturers in Taiwan are so far not hindered by any limitations.

Our contract manufacturer on the Philippines reports that the governmental rules has effects on the mobility of the workers. For mitigating any limitations the production floor is now organized in a shift duty scheme with the available personnel resulting in a more limited capacity thereof. The lead time for all SiP type of products (EVA series) is 10 weeks.

While some suppliers have been affected, there have been only limited operational impacts on u-blox. Specifically, with several major airlines shutting down or grounding flights, we are experiencing some delayed deliveries for our suppliers as well as for customers. We recommend to plan carefully in advance with prolong transit times.
We continually manage intensively our inventory level (whether raw material, semi-finished products or finished good) and maintain elevated levels for our standard products.

Jean-Pierre Wyss
Executive Director
Production and Logistics