Date: Nijmegen, 23.03.2020
Re: Update Coronavirus

Dear Valued Customer,

As the Coronavirus -2019-nCoV- continues to spread, I wanted to reach out and inform you that production in the Nexperia facilities in Guangdong province and Europe, continue to run without interruption. Our facilities in Seremban (Malaysia) and Cabuyao (Philippines) both received the official government approval to run a 'skeleton crew' operation. We have resumed limited production and shipping, following the local government regulations.

Nexperia continues with utmost priority to fully support its staff and operations. We are strictly following the global WHO COVID-19 advice for the public, as well as the recommendation of local government and health authorities.

The full restart of the facility in Seremban is currently planned for April 1, depending on government updates. The full restart of the facility in Cabuyao is currently planned for April 13.

Nexperia’s key suppliers in mainland China, South Korea, Italy and Japan continue to fully support Nexperia for both manufacturing material deliveries and end-customer production.

Since we have been able to continue production during this critical period, we are delighted to still offer you a broad range of products directly from available inventory from our China Factory in Guangdong province.

Your revised demand signals are being processed and we encourage you to update your demand signal to us on short notice to enable proper planning and priorities.

Along with the nCoV development, detailed production and delivery alignment is being executed on a daily basis between the relevant Nexperia Teams. The required adaptations of the orderbook for our Seremban and Cabuyao portfolio are being executed and Customer Service team will share supply impacts with you.

This is an extraordinary situation mandated by government regulations. Nexperia will do its utmost for a continuous supply of goods, but we will not accept any liability for any shortages in delivery or other consequences caused by this force majeure situation.

On behalf of Nexperia,

Gerton Jansen,  
Nexperia SVP Marketing & Sales

Ingo Zurlo,  
Nexperia Head of Global Supply Chain