To Each Distributor

31 March 2020
NKK SWITCHES CO., LTD.
European Liaison Office

Statement regarding Corona Virus – Update 4

Dear Valued Business Partner

The global situation is getting more and more serious and I sincerely hope none of you is personally affected by COVID-19. I herewith send you the latest update on how the ‘Corona crisis’ is affecting our production.

Today I have to inform you about the temporary closedown of our Mactan factory in the Philippines. As a means to fight the ‘Corona virus outbreak’ in the country, the authorities have ordered to suspend industrial activities in the Cebu region for circa two weeks. We have already closed the factory and expect the production to be resumed on 15 April.

NKK is now in the process of evaluating the implications of the temporary closedown. As explained in previous statements, our factory in China has not yet returned to normal production capacity and routine as well, but is recovering slowly. Many component suppliers are also affected by restrictions caused by COVID-19 and have limited production capacity.

Please be assured that NKK is working on solutions to reduce the impact of those developments. We ask for your kindest cooperation and support to explain the exceptional situation to our customers.

Our SCM team is now collecting latest information and will update you shortly on the status of open orders. A new backlog report will be sent this week. In order to reflect the overall situation, RFQs will be replied to with a longer-than-usual estimated lead time. Please incorporate our updates in your communication with customers.

Lastly, I would like to inform you that the NKK office in Germany is temporarily closed, as a precautionary measure. The team members are currently operating from home and can be contacted as usual by mail and / or mobile phone.

Yours sincerely

Hisakazu Murata

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