An important update regarding the COVID-19 pandemic

To Mill-Max Customers,

As recent “shelter from home” orders have been implemented in various states due to the spread of COVID-19, we want to confirm that Mill-Max Mfg. Corp. is considered an essential business as we manufacture products used exclusively for defense, medical devices, telecommunications, and public safety. As such, we will remain open for business during our normal business hours.

Our concern continues to be the health and welfare of our employees, as well as continuing to provide the essential products that we manufacture for our Customers. Below are some steps we are taking:

- We have prohibited any visitors to our facility, besides those absolutely necessary to conduct business operations.
- All company business travel has ceased, including events and trade shows.
- We have instituted additional cleaning and sanitizing procedures in our offices and manufacturing facility.
- To decrease the number of employees in our facility, we have taken steps to limit our workforce, and are enabling any person who can work from home, to do so. This is being done methodically to ensure there are as few interruptions as possible while employees’ systems are being set up outside of the office.

Mill-Max maintains a strong inventory position on raw materials and standard products, and we do not expect any significant delays beyond our standard lead times on most products.

Due to a decreased staff we ask that you please use the Extranet portal to place orders, check pricing and delivery, or review order status.

Should you need to contact us, the preferred method is via email. For sales related questions please email sales@mill-max.com.

For technical assistance, or QA concerns, please email techsupport@mill-max.com.

As this situation continues to change, we will abide by the guidelines and requirements of the appropriate public health bodies. We will keep our staff safe while meeting our Customer needs to the best of our ability and will contact you if we perceive any change or interruption to your orders.

Thank you for your continued support and trust.