Valued Customers and Partners,

It goes without saying that we are all affected by the outbreak of COVID-19 in both our personal and work lives. Although this pandemic has disrupted global supply chains, Linx Technologies is well positioned to maintain the flow of goods and communication to our partners and customers.

First and foremost is the health and wellbeing of our workforce. One of our core principles states, “Profit is not the goal, it’s the by-product.” This means we will never compromise the health of our workforce to generate revenue. Here at Linx we take this situation very seriously and feel we have been ahead of the curve in practicing social distancing and other preventative measures. In that spirit we developed and are executing on an operational plan to maintain continuity of business during these challenging times.

- Effective today, we have switched to a “two team” system for all manufacturing associates as well as support staff and management. This effectively means we will always have ½ our staff working in the office and ½ our staff working from home, where applicable, to reduce the likelihood of a disruption in operations due to a need for quarantine.
- The teams are comprised to support each discipline of the business including engineering, operations, sales, customer service, and finance.
- All non-manufacturing team members will be working from home in full capacity on their non-office days.
- All manufacturing team members are working three twelve-hour days 6, days a week, to maintain operational excellence, with appropriate sanitization of facilities between shifts.
- Additionally, our Asian supply chain partners are back to, or nearly to, 100% capacity.

Our internal inventory of material and finished goods is well positioned, and material disruption has been minimal since we have come off the extended Chinese New Year. Distribution inventory of Linx products is very robust across the entire product portfolio.

Please stay safe out there,

Regards,

Jason Russolese
V.P. of Global sales

Linx Technologies